

1. What is the difference between manage passwords and visitors passwords?

Through visitors password to enter the camera, only can watch, turn the cloud platform, listen to the audio. Through the administrative password can get all the administrative authority.

2. Forgot password, how to do?

①Forgot account password

Choose the "forgot password", through the mail with account binding to retrieve password

②Forgot equipment password

Shortly press RESET button, wait for equipment to restart and has been completed, the password will return for the initial password admin.